

Bearly Bytes



Next Meeting, 1:30 - 3:30pm, Tuesday, October 13, 2015

President's Message

Hello Friends,

The club is sponsoring one more workshop on Oct. 19. It will be on Windows 10. That is, of course, the latest operating system from Microsoft. Do



Husband Jim (Left) and Rosemary Lloyd (Right)

you have a new computer or tablet with Windows 10 on it? Do you have a Windows 7 or 8.1 PC that is ready to upgrade? You might want to attend this workshop. We will talk about the upgrade process.

We will look at some of the new and cool features. If you like the traditional Start Menu, it is back. The Windows 10 Start Button works like it did in the pre-Windows 8 world – with a few enhancements.

Check out the new Microsoft Edge browser. It replaces Internet Explorer. Edge also has some fine features.

Some of the workshop time will be devoted to hands-on training. Bring your laptop and we will assist you with what you want to learn on Windows 10.

It should be a fun learning experience.

You can sign up at the October 13 meeting.

See you.

Rosemary Lloyd



Everyone is welcome
consider bringing a snack to share during break-time

NEXT CLUB MEETING October 13, 2015 Archiving Options

Thomas Brandau will be talking about the options for archiving pictures, documents, drives, memory, scanners, etc. and why you don't want to go cheap and deliver all your "masters" to COSTCO.

TABLE OF CONTENTS

President's Message & Next General Meeting	1
Computer Club Workshops	2
APCUG Awards	3
Cloud Computing - An Ephemeral Concept	4
United Nations Day	5
Amazon Underground Offers Paid Apps for Free	6
Adult Learning and Referral Center.....	7
Phone Service without Paying	8
My eBay for Seniors	9
AmazonSmile.....	12
Club News	14
Calendar and Finance	15
Word, Excel, & Apple Tips.....	16
Helpline & Officers	17
Information & Membership Application	18

Computer Club Workshop

Workshop Schedule

All workshops will take place at the Senior Center. The time is 1:00 PM – 4:00 PM. We ask a \$15 donation.

Windows 10 — October 19

Windows 10 has been released into the wild. New computers will have it. Learn about Microsoft's new Operating System.

Workshop Address Big Bear Senior Center — 42651 Big Bear Blvd



APCUG 2015 Conference Update



Starting on the Left Yomar, APCUG President Judy Taylour and Yomar's husband Bob

Yomar Clearly was honored by APCUG as Volunteer of the Year 2014. In turn, the Big Bear Computer Club gifted Yomar with free admission to the September 2015 APCUG Conference in Las Vegas.



The above picture is Yomar receiving the 2nd Prize certificate for our Big Bear Computer Club website (bigbearcc.org) on behalf of Bill Flanagan (our webmaster) from APCUG Region 10 Advisor Judy Taylour. Bill will also be receiving a 16 GB flash drive prize. Danbury Area Computer Society (dacs.org) was the first place website. Danbury is in Connecticut.



And!!! How fortunate can you get? Yomar was the grand prize winner of a Sky Prodigy 70 Computerized Telescope (worth \$500).



Cloud Computing - An Ephemeral Concept

By Phil Sorrentino,
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Cloud computing has been around for quite some time. It just wasn't called Cloud computing until recently. Although, the term "Cloud Computing" is relatively new, references to "Cloud Computing" can be found as early as the mid-90s. But the term seems to have become popularized sometime in the mid-2000s. In 2008, Steve Jobs of Apple fame, developed his vision of the cloud as a "digital hub for all your digital content". His idea was that a person's digital content (pictures, documents, videos, music) would be stored on a remote server, managed by a trusted company, making that content available for that person to use on any device, anywhere, anytime.

The "cloud" is really just a metaphor for the Internet. It goes back to the days when engineers made presentations that referred to the internet, they pictured the large amorphous infrastructure of the Internet as a puffy, white cloud. This cloud would accept requests for data and provide information and answers. If you are wondering if you ever use Cloud Computing, think about this. If you have ever searched for a gift on-line, ordered it from Amazon, and tracked its progress using the supplied tracking information, you were doing Cloud Computing. You were using applications hosted on someone else's server to accomplish your task.

In the simplest terms, cloud computing just means storing and accessing data and programs over the Internet instead of using only your computer's hard drive or local storage. When you run programs from your local hard drive and store the data on your local hard drive you are doing local computing. Everything you need is physically

close by. Local computing is how we have functioned for many years and it has some obvious benefits, like speed, but cloud computing expands your computing reach beyond your local resources.

So, if the cloud is really the internet, let's look at a brief history of the internet. The internet had its beginnings in the development the ARPAnet network that was funded, in the late 1960s, by an agency of the Department of Defense, Defense Advanced Research Projects Agency. DARPA is responsible for the development of new technologies for use by the military, but in this case non-military commerce has greatly benefited. Some brief technical considerations shows that the internet has no real structure, there are no plans or schematics that define the internet, only the implementation of packet switching and an agreed-upon set of communications protocols, called TCP/IP. Packet switching is a digital networking communications method that groups all data messages, regardless of content, type, or structure, into uniformly sized packages or packets. TCP/IP provides the protocols that specify how data should be formatted, addressed, transmitted, routed and received at the destination. Packet switching and the use of TCP/IP is what makes the internet so amorphous and yet extremely resilient. Amorphous in that you do not know what path a packet will take to get to its destination, and resilient in that if part of the network is unusable, the packets will go via alternate routes. A complete message will consist of from one to many packets. A complete message can be reconstructed when all the packets are received because the packets include the address of the intended receiver, the address of the sender, the body of information, and a set of check characters used to prove the correctness of the received data.

So because the cloud is really the internet, we all have been doing cloud computing for quite some time and we didn't even know it. Google searches, email, Netflix movie streaming, Carbonite backup, Pandora music, YouTube videos, Facebook sharing, Twitter tweeting, and Google Earth mapping, are all examples of cloud computing.

Once the internet was established as a communications pathway to anyone who could operate a personal computer, commerce began to take advantage of its reach. Think about the reach of the highway system in the 60s and 70s. The highway system brought people and commerce together. Shopping malls were easy to get to and they became the place to purchase goods. Now with the internet, people can visit (cyber) stores without even having to use the transportation highways (though the products do have to be delivered and that must be done over the highways). Commercial establishments have built large websites to accommodate the large number of people attempting to use the internet for these commercial activities. Some websites were set up just to search out information that was available from other websites. Does Google come to mind? Other websites were developed to provide the communications capability that has become email. What would we do without email? Still others like Facebook and Twitter provide a forum for social interactions. Many websites were developed to provide the

Continued ... page 12



"The United Nations is needed more than ever at this time of multiple crises. [...] At this critical moment, let us reaffirm our commitment to empowering the marginalized and vulnerable. On United Nations Day, I call on Governments and individuals to work in common cause for the common good. "

Secretary-General Ban Ki-moon

United Nations Day is always recognized on October 24th. from world hunger to environment and health issues

This day recognizes the United Nation organization and all who serve and participate in this world organization. The United Nations is dedicated to world peace, and to the betterment of humanity through a wide range of program

24 October has been celebrated as United Nations Day since 1948. In 1971, the United Nations General Assembly recommended that the day be observed by Member States as a public holiday.

United Nations Day marks the anniversary of the entry into force in 1945 of the United Nations Charter. With the ratification of this founding document by the majority of its signatories, including the five permanent members of the Security Council, the United Nations officially came into being.



Amazon Underground Offers Paid Apps for Free

by Ira Wilsker

Amazon, the online marketing powerhouse best known for its general merchandise, groceries, digital books, and streaming media has now entered a somewhat new market. While Amazon has had an online app store since 2008, with hundreds of thousands of paid and free Android apps, Amazon recently announced a new Android app and a feature on its website offering a wide selection of normally paid apps for free; according to Amazon, eventually more than ten thousand normally paid apps will be available for totally free download, including free future updates. Not so strangely missing from the competing ubiquitous Google Play Store, this new app with the moniker "Amazon Underground" is available directly from Amazon by connecting to amazon.com/underground from the Android device. This new Amazon app combines features from the traditional Amazon shopping app as well as the existing Amazon App Store, but also provides the user with access to the expanding catalog of otherwise "premium" (paid) apps labeled by Amazon as "Actually Free".

Amazon is able to offer these otherwise paid apps for free because Amazon has come up with a creative way to compensate the developers for the revenue lost by giving away otherwise revenue generating apps. Amazon pays the developers a fee based on the actual use of the apps by the users, and plans on offsetting the cost by attracting more customer to its other more traditional products. Another nice feature of these "Actually Free" apps

is the fact that in exchange for direct compensation from Amazon, the developers also waive the typical in-app purchases, as well as the traditional upfront charges to use their products. Since there are generally no costs involved whatsoever to download and use these otherwise paid apps, the Android user now has the ability to download potentially thousands of premium utilities, games, and other apps that otherwise would have borne a significant cost. Amazon claims that each Android user can access over \$10,000 worth of apps "Actually Free" using its new Amazon Underground service. Google is apparently unhappy with this potentially strong competition from Amazon, and does not list the Amazon Underground app on its Google Play Store, thus requiring the download of the Amazon Underground app directly from Amazon.

In order to allow the Android phone or tablet to download the Amazon Underground app directly from Amazon, many users may have to modify a security setting on their device; this is accomplished by opening "Settings", then "Security", then "Unknown Sources - Allow installation from non-official apps." While this is a legitimate security setting intended to prevent the user from installing possibly dangerous apps from illicit unofficial sources, it can also prevent the installation of apps from other legitimate sources such as Amazon. When "on" this otherwise legitimate security setting only allows apps downloaded from the official Google Play Store to be installed, giving Google a poten-

tially unfair competitive edge vis a vis Amazon. It has been rumored in the blogs that this otherwise legitimate security concern may also restrict competition, which has supposedly attracted the attention of federal regulators, but there has been nothing official published, and there is no confirmation, only unsubstantiated speculation that this may be happening. It is up to the user to decide to allow or prevent apps to be installed from other than the Google Play Store; in order to install the free apps downloaded from Amazon Underground, this setting needs to be on "allow".

Users may find the selection of apps available from Amazon Underground that are "Actually Free" to be quite attractive. Popular games, including several of the "Angry Birds" series, which normally generate revenue for the developers through the "in app purchases" of coins or other game tokens carry the following statement when downloaded from Amazon Underground, "This app and its in-app purchases are actually free." Productivity and utility apps, such as the Microsoft Office compatible commercial office suites, including "Docs to Go" and "OfficeSuite Professional 8", state in the product description that not just is the app totally free to download (many are in the \$10 range on the Google Play Store), but states in the product details section "In-App Purchasing (Free with Amazon Underground)." For those of you (or your kids) who may have run up

Continued page 10

Adult Learning and Referral Center

The **grand opening** of the Adult Learning and Referral Center was October 5, 2015, which is located in the Community Church at 40946 Big Bear Blvd. Office hours are Monday through Friday 10AM - 2PM. Drop in and hear about future programs. You might even consider offering a program to the community, or volunteer in some manner to support the Center.

NEED TO LEARN MICROSOFT OFFICE?

Do you want to learn all the features of Microsoft Office? This workshop will be a good time to learn. The Adult Learning and Referral Center is providing a Microsoft Office Workshop on October 20, 2015 from 1:00 pm to 4:00 pm. Yomar Cleary will be the instructor for this workshop. The workshop will be held at the Big Bear Chamber of Commerce, located 630 Bartlett Road in Big Bear Lake, CA 92315. A donation of \$15.00 for this 3 hour workshop will help the Adult Learning & Referral Center to continue to provide more workshops.

The purpose of this Workshop is to provide students with the knowledge and hands-on experience required to perform basic tasks in Microsoft Office. Students will grow in their ability to identify the fundamental functions this program has and to successfully access them. If you have a laptop, it is recommended that students bring them to get the hands-on training.

Reservations are required as sitting is limited; please email or call Yomar Cleary at (760) 946.6448 or bigbearalrc@gmail.com.



CUSTOMER SERVICE WORKSHOPS

The Adult Learning and Referral Center will have three Customer Services workshops for local businesses to consider sending their employees. The first workshop will be, "Intro to Customer Service" on Thursday, October 29, 2015. The second Customer Service Workshop will be on, "Customer Service Phone Etiquette" scheduled for November 3, 2015 and the third will be "How to Resolve Customer Conflict" scheduled for November 11, 2015. Those attending can take one class or all three classes.

All workshops are held at the Big Bear Chamber of Commerce meeting room located at 630 Bartlett Road, Big Bear Lake, CA 92315 from 10:00 am to 12:00 noon. The Adult Learning & Referral Center is accepting registration for these classes, please register by sending an email to: BigBearALRC@gmail.com with name, phone number, and email address; or you may stop by the Adult Learning and Referral Center located at the Community Church Big Bear, 40946 Big Bear Blvd in Big Bear Lake. A donation of \$15 will be accepted by Big Bear Hummingbird Project a non-profit 501(c) 3 organization.

Keeping your customers happy is one of the most important parts of running a business. But sometimes your employees may not have the skills necessary to provide the best service possible. Whether it's over the phone or in person, employees will learn how to be attentive, listen to customers' needs, and handle tough situations in a professional manner.

Your business or organization wouldn't exist without your customers. But sometimes this all-important fact gets lost in the demands of daily activities. This Customer Service Training is the solution. Great for new hires or energizing your current team, it uses humor to show employees that being good at customer service (and taking pride in their work) is not only a job requirement but can be personally satisfying as well.

Phone Service without Paying

By Tom Kuklinski,
 Director, Computer Users of Erie
 June 2015 issue, Horizon – The Official
 Journal of the Computer Users of Erie
www.curie.com
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Phone service without a plan or contract? I like that but I still don't want to pay anything for it either. Okay, I am a cheapskate! There I said it.

So for years now, about 55 years, I have had a landline service. I did not even think that I could go on with life without it. Remember when you would pay \$1.00 per minute for a 'long distance' call? If you are under 30 years old then look it up on your internet.

One day my wife announced that she wanted a cell phone. This was sometimes in the late 1990's. I could not justify it but she did. I could live without one as long as I had my trusty landline. Well, the day came and she brought home a flip cell phone. They were so nice at the Verizon store that they gave her a 'free' phone and a monthly bill that was three times what I paid for the landline phone.

That flip phone could not do much more than being a nice phone with an address book in it. She was limited in talk minutes but when more were needed, Verizon was very friendly in selling her more.

As years went by, I dropped the land line and got one of those cell phones of the day. It also was a flip phone. Time progressed and so did technology. The iPhone 3G was introduced and upset every-

thing.

Phones were no longer phones. These manufacturers put small computers in them and called them 'smart.' It was now at this point that I was hooked. However, it also became expensive to have one of these. Still, millions, no change that to billions of people around the world got one. I was one of them.

It only took a short while to realize these smart phones were expensive to own. Somehow when you looked at the smart phone in the phone store, it did not look that expensive. It only took a few months after owning one for me to 'smart-up' and realize the actual expense. I wanted more for less.

Let's fast forward to today. The phones are very smart. In addition, they are faster and bigger. They hold more information. It is now that the state of the art smart phones are approaching laptop functionality. Today there are more apps for the smart phones then there are programs for computers.

So let me repeat what I said earlier, I am a cheapskate!

Each and every month when the bill was due, I kept thinking -- there must be something else cheaper and better. I repeated that each month till today. I found the solution. Yes I could do cheaper and close to better. All this is made possible by the competition among the cell phone providers, the wealth of the consumer, com-

petition by manufactures, apps and stinginess.

Okay, if you look around, you will see almost everybody you know with a cell phone. You know people that wait every two years to get the latest offerings by manufacturers. You see ads by AT&T, Verizon, T-Mobile, Sprint, Straight Talk, MetroPCS, and many more providers. You see ads and reviews on the news about the latest offerings by Apple and Samsung and other manufactures. Where do you fit in?

Are you one of those waiting for the latest offering no matter what it costs? Or are you one of those people that does not need the latest and gripe about how much you pay for a cell phone. Here is a solution for the second character that does not need the latest.

There are a lot of 'old smart phones' that are not being used because the owner upgraded to a later version. Basically the new one does what the old one does except the newer one may be larger and faster. Not much of a difference. They both make phone calls, text, email, surf the internet and have access to thousands of apps. What is the older phone doing now? It is probably collecting dust on a shelf somewhere. This is gold for a prospector like me.

The previous owner may not think the old phone is worth much.

Continued page 11...

Everything you've ever wanted to know about eBay

Book Review: *My eBay for Seniors*

By Chris Johnson, Editor & Designer, Golden Gate Computer Society, CA

April 2015 issue, GGCS newsletter

www.ggcs.org

editor (at) ggcs.org

My eBay for Seniors

By Michael Miller, Que, 2014

Education, \$24.99

★★★★

The large sans serif type and its references to grandkids makes *My eBay for Seniors* a book geared to older folks in the publisher's eye. Everything else about the book—its information and colorful artwork—is for the beginner or average user—of any age. But I did like that I didn't have to whip out my glasses to read it.

Some of the instruction lists run into the high 20s for number of steps, but visually the book makes it seem easy with lots of clear artwork of what you'll see on the screen each step of the way. It shows you how to buy and sell and relist items...and what happens when you make a sale.

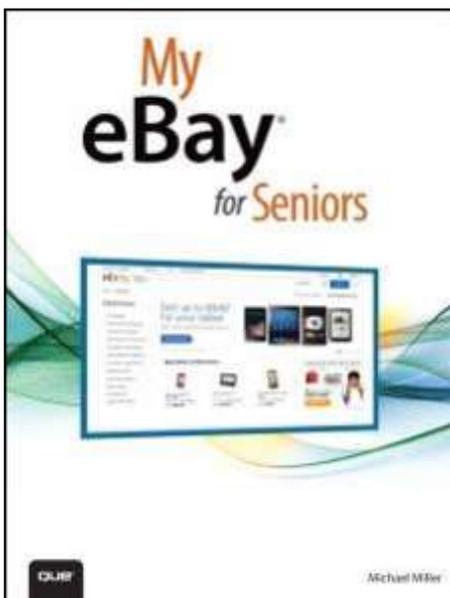
If you want to use eBay from your smartphone or tablet, the book even has a chapter dedicated to buy and sell that way too.

Bidding for items on eBay can be exciting like in a real auction—and, except for the cost of the item (and shipping charges if additional), you pay no money to eBay to shop or buy.

When you bid on an item and a box appears on the screen to tell you that you are outbid that means that

someone put in a maximum bid that they are willing to pay that is higher than the amount you just entered.

You can do the same after you are the highest bidder. The book explains how to easily set up that maximum bid up so you don't have to hover around your computer, even on the day the item's auction will end. Though eBay doesn't like bid retractions, you do have that ability under many conditions if



you made a mistake.

To win an auction for an item takes a strategy. The book's 10 tips for better bidding include the recommendation to bid in odd numbers, such as \$10.03 instead of \$10.

The book also recommends waiting till the last 10 seconds to ever bid on anything (also called sniping) and gives a list of automated sniping services that will do it for you if you can't be up at midnight when an auction ends. One of the services listed is even free: Gixen

(www.gixen.com)!

eBay also lets you keep a watch list to track items you are interested in but haven't bid on yet. The watch list is only one of many lists eBay lets you keep in your account, which is called the dashboard in "My eBay." Others include items you've bought or sold in the past, and more.

You can pay for items in whatever way the seller lets you pay. Oftentimes people accept credit cards, but you can almost always pay with PayPal (using your credit card or other means), which makes it even safer for you. The book even details how to set up a PayPal account and how to link it to eBay.

You can most often shop safely on eBay, but occasionally people can run across deadbeat sellers...folks who take your money and don't ship. Two chapters talk about the risks on eBay and how to minimize them.

Various colored stars for each seller is a feedback system that rates the sellers so you can know if they've long been trusted on eBay. Most good sellers also offer a money-back guarantee, but you'll likely have to pay for the returning shipping costs.

Maybe you want to sell an item on eBay. The seller pays fees to eBay, not buyers. The fees depend on what the item is and how you want to sell it. The first 50 items you list each month (that's a lot!) are free to list, but you do pay a fee if it sells.

Continued page 13...

Continued...Amazon Underground

up large bills while playing many of the popular games, you may find the same games that you have been playing and paying for are shown in the Amazon Underground app store as "Actually Free", and what were "in-app purchases" are now free!

While the Amazon Underground apps can be automatically sent to the connected device from the browser based versions of the basic Amazon website, most Android users will probably use the integral Amazon Underground app to directly download and install the listed apps. The new Amazon Underground app, which incorporates all of the other more traditional Amazon products and features plus apps into this single app, has a slightly different appearance than the better known Amazon shopping app, which still remains fully functional as a shopping app, but lacks the Underground connection. While the icon for the more traditional Amazon shopping app is the well known blue and white shopping cart, the new Amazon Underground icon is a black and orange shopping cart design that simply says "Amazon". When downloaded and installed, the new Amazon Underground app and icon replaces the older Amazon shopping icon.

To quickly find the latest listings of the "actually free" apps, open the Amazon Underground app, tap on the three parallel line menu icon on the top left corner of the

display to open the detailed menu, then tap the down arrow on the right of the "Apps & Games" line in the menu, and then tap on "Underground Apps & Games". The screen will now show a series of featured apps and games, divided into self explanatory categories. Among the categories displayed, each of which can be "slid" to the left to display more apps in that particular category, are "Featured actually Free Apps and Games", "Actually Free Kids Apps & Games", "Apps & Games Biggest Savings", "Actually Free Productivity & Lifestyle", "Top Amazon Underground Apps", "Recommended for You", and "All Underground." On the top right corner of each category is a link that says "See All" which will open another page displaying a lengthy list of all of the "Actually Free" apps under that category.

The category titles are reasonably self explanatory, and do not require any articulation to disclose their contents. In the "Actually Free Kids Apps & Games" are dozens of popular kids games that have also appealed to many adults, including several of the Angry Birds series; I have one adult acquaintance who has been a regular player of one of these Angry Birds games, almost to the point of an expensive addiction; while still somewhat addictive, the exact same game downloaded and installed from Amazon Underground would not bear any of the substantial cost that she has been paying for the same game elsewhere. In

her case, the statement on the game app page "In-App Purchasing (Free with Amazon Underground)" would be a big money saver for her, as well as those concerned about their kids racking up large game app bills. While possibly appealing to a more mature audience, the more adult oriented game apps such as the slot machine apps, "Deal or No Deal", and other similar game apps from Underground can waste just as much time as the same apps downloaded from the Google Play Store, but will not have the associated fiscal costs of playing them, lessening the burden these games can place on the individual.

I will admit that as attractive as many of the games are, I am not a gamer. The Underground apps that most appealed to me, which I downloaded and installed from Amazon Underground were in the "Actually Free Productivity & Lifestyle" category. Pleading guilty, I had previously been using one of the office utilities that I downloaded from the Google Play Store, but did not take advantage of its advanced features because of the cost of the "In-App Purchases" which would enable the enhanced functionality of that app, with each additional function costing from \$2 to \$10. After seeing the identical app on Amazon Underground without all of the extra fees, I uninstalled the app from the Google Play Store, and then downloaded the same app from Amazon Under-

Continued page 12...

Continued ... Free Phone Service

Many people are happy to sell the old phone for pennies on the dollar. If you are a good friend or related to that person then they may even give it away to you. If that happens to you I suggest that you take it.

Several providers will give away smart phones that are refurbished and may be one to two generations old. If you go to www.straighttalk.com you may shop for smart phones. Usually Straight Talk features a 'free' or \$9.99 smart phone, IF you buy a month's plan. The plan costs \$45.00 and features unlimited everything for 30 days. Not a bad deal. After that 30 days, you can do whatever you want to do with this smart phone. This is a NO CONTRACT phone. You are not bound to a contract. Make sure the smart phone is an Android phone.

If you shop around, you will see that other providers do similar deals. Currently Verizon offers a Motorola G for \$25.00 for use on their No contract - month to month plan. This phone retails for \$179.00 and is a very good choice. If you don't like Verizon then check out www.textnow.com for FreedomPop, Cricket and MetroPCS are other providers that have similar deals. Currently MetroPCS offers a very good phone for ZERO dollars after rebate and two months of service. It is the LG Leon LTE. It features a 4.5 inch screen and Quad core processor. (Deal ends June 30, 2015)

Use the phone for one or two

months and the phone is free to you to use anyway you wish. Do you get the idea?

You also need to shop around for your best current deal. Go on line to www.dealnews.com as a resource.

So now you did get one of these phones and are out of any contract and now want to know what to do with it.

You go to the Google Play Store or Amazon App Store using your phone through a local Wi-Fi if you are Android. Do a search for Apps that will give you VOIP service. By the way, VOIP stands for Voice Over Internet Protocol. It makes an app turn your off-line phone act like an active cell phone. It does not use the cell towers or cell service of a phone company so you do not need to pay anyone. However, it will do the same as a cell phone by using the Internet. The Internet service is a key component in making this work. If you do not have internet then this will NOT work. You can use hot spots that are around and free.

On the Android phone, I like an App called GrooVe IP Lite. This app is free but does have ads in it. You may purchase the ad free version for \$4.99 if you wish. This App does not have Text function yet so you will need a Text App if you like to text. GrooVe IP will give you a phone number to use that is free. That is your new phone number. You may call free anywhere in the USA. If someone calls you and you do not have the phone running then the caller can leave a

voice message to you. This voice message will then be sent to your email. So you never have to miss a call. This app has many options and is the best one that I found. Sorry but it is not available for iPhone.

When you look for VOIP programs you will have several to choose from. Try them out. They usually are free but not always so read the description carefully. Other apps include some of the brand products like Magic Jack or Freedom Pop. Usually Google Voice is available but I found it confusing to configure to my needs.

Here are some apps for the iPhone or Android: Skype - free between Skype users but on as a phone. If you pay you can get it just like a phone. Cost per year will run about \$40.00. This is available for Android also.

TEXTNOW CLASSIC - You get a free dedicated phone number, Texting, Picture Messaging, Calling and VoiceMail. You earn credits by watching Ads or you can buy them. It is cheap. This also works on Android. What is interesting about this App is that this company partnered with Sprint. If your phone is Sprint compatible then you can get very low cost service. It starts at \$18.99 per month and no contract. This is optional and not required.

Again, there are many more apps so I advise you to check it out and get the one you like. The idea is to get a phone number and use your

Continued page 13 ...

Continued ...The Cloud

news that would normally be sent to people by the newspapers, and so news websites and news readers became available. Financial institutions realized that they could interact with their customers via the internet and so they created financial websites. Financial websites give the user instant access to their financial information and allow them to buy and sell financial instruments from their home computer. I'm sure you could come up with many more types of internet websites. The last time I looked, there were over 800 million websites connected to the internet. That's a pretty big cloud.

The point of all this is that websites are hosted on computers.

Website computers provide the Server portion of the Client – Server operation. (Your browser provides the “Client” side.) Large websites are not hosted by a single computer. Large websites may employ a network of hundreds of computers. So the bigger the web-

site, the more computers are needed to host that website. The need for these networks of computer servers has evolved into website companies building large “Server Farms”. These server farms may have hundreds, if not thousands, of computers networked to act as website servers. Many of the companies with large server farms have set aside a portion, of their cloud, for use by the public. Typically, the first small amount of storage (3 – 7 GB) is free, with larger amounts at a cost.

Continued...Amazon Underground

ground; I now have the complete functionality of that utility without any additional expense! In this "Productivity & Lifestyle" group are several complete office suites that are fully compatible with Microsoft Office products, PDF utilities, comprehensive photo and video editing suites, map and road routing apps, financial and budgeting apps, weather apps, calendar and task managers, password managers, music synthesizers, workout

helpers, and other useful apps.

This is not a short term promotion being offered by Amazon, as Amazon has stated that this new "Underground" service will not just remain available, but will be greatly expanded to offer many more apps than just those currently listed. With hundreds of "Actually Free" apps now available, and potentially thousands more to be added in the foreseeable future, the Google Play Store may face some serious competition from Amazon Underground in the lucrative market for paid apps. The users of paid apps downloaded from Google may find the same Amazon Underground "Actually Free" apps which also waive the infamous "In-App Purchase" fees most attractive. Move over Google; there is a new sheriff in town.

Continued ... Free Phone Service

out of service smart phone with VOIP service.

I hope that you get some understanding about what is happening here. The smart phone - cell phone industry is changing. It is competing as it should. There will be casualties. Fruit can be shaken from the tree. That is your gain to go after.

So now you have a fully (almost) functional smart phone. You DO NOT pay any fees to have it either. Now this is what I am talking about. I hope this article helps you



**You Can Help
Out the Big Bear Computer Club
and at NO COST TO YOU**

By using AmazonSmile!





The next time you online shop at Amazon, just go up to the address bar and enter smile.amazon.com from the web browser on your computer or mobile device. For each AmazonSmile purchase you make, Amazon will donate 0.5% of the your purchase price to the Big Bear Computer Club. For the computer club to receive the donations, you need to select the Big Bear Computer Club as the non-profit organization of choice to receive your purchase donations.

If you have not signed up for AmazonSmile. Click on the Get Started button.

Continued eBay for Seniors

That final value fee is 10% of the total selling price (item price plus shipping/handling charges). If you are listing items in eBay Motors or Real Estate categories, the fee pricing differs.

eBay has many optional fees, such as having a boldface title, a subtitle, or a reserve price. Having a reserve price (that only you and eBay knows) lets you list an item at a low starting bid, but it won't sell unless the bidding reaches the reserve price you set in advance (you don't pay the fee, though, if the bidding doesn't reach the reserve price).

You can see the various fees at pages.ebay.com/help/sell/fees.html. The book outlines how to use eBay's Fee Calculator too.

Another source of fees comes from PayPal, which most sellers use to receive payments for their items. Granted, eBay owns PayPal, but the fees are separate. The PayPal fee is \$0.30 per transaction plus 2.9% of the amount paid to you by the buyer.

The book walks you through the process of setting up a buyer's account and the more detailed seller's

account. You'll likely want to have a PayPal account too, which is easy to link to eBay. Again, the book details how to do it.

Beyond using the website, you'd need to prepare an item for sale and then ship it when it sells. The book details everything from finding items to sell to picking categories to sell it in to writing effective titles and descriptions and photographing and packing the item.

It even provides tables of grading systems for level of quality, a list of services to refer to, and the common abbreviations used, such as MIB for Mint in Box.

The book also lists what you cannot sell on eBay, such as ivory, lock-picking devices, tobacco, and used underwear...but people *do* sell them all on eBay (with cleverly couched wording in the descriptions). eBay does have an Everything Else > Adults Only category that a lot of people don't know about, but no nudity or sexually explicit content is allowed in the listing.

Although you may not copy someone else's picture for your eBay listing, you can use eBay's stock photos for certain items, such as books, CDs, and electronic prod-

ucts.

The book recommends that you shoot and edit your photos with 1600 pixels on the longest side (500 pixels minimum on the longest side) for the best possible display. You can post up to 12 photos for free.

The book also describes how to determine the way to sell your items: Individually or in lots? List items yourself or use a service? Sell by auction or fixed price (or both with the Buy It Now feature that lets buyers bypass the auction)?

The book really is inclusive of everything you'd want to do on eBay, from canceling an auction to blocking an unwanted buyer to packing an item for shipping. The red boxes labeled "It's not all good" gives a heads up about pitfalls to avoid each step of the way. I'm a regular eBay buyer and seller and I learned some tricks too!

AARP has teamed up with Que Publishing to help those 50+ learn how to use technology, including smartphones, tablets, computers, and social media. Que and AARP are developing new products within Que's popular "My for Seniors" book series.



Halloween Delights



The AARP community may purchase a Que book, eBook, or video today and save 40% off the list price. Use discount code AARP in the "Enter a New Discount Code" box during checkout.

About Bearly Bytes

Bits & Bytes

Bearly Bytes Newsletter, past winner of SWUGC & APCUG Newsletter contests. is the official publication of the Big Bear Computer Club. Views expressed in Bearly Bytes are those of the authors and do not necessarily reflect the opinions of Big Bear Computer Club. Other computer user groups are welcome to reprint our articles as long as they give credit to the author and Bearly Bytes, Big Bear Computer Club.

Submissions: All BBCC members are encouraged to send letters, articles, questions, and comments to Bearly Bytes for inclusion in future issues. Submit as plain text in the body of an email and attach any graphics as JPEG or GIF format.



Send to Yomar Cleary – yccleary@charter.net



Enter "Find the Bear" contest to win a cool prize

1. Locate the "BEAR"
2. Click on it
3. Fill in the form
4. and then Send

For the **September 2015 Club Meeting**, three topics were presented at the same time. Attendees picked the group topic they wanted to attend: Windows 10, Managing your Photos, or The Cloud.

Last Club Meeting

The Opportunity Drawing Winners



Front row left to right ...

- Doug Mciver Water bottle
- Jerrie Buckner System Mechanic Program
- Sharon Teeter Screw driver
- Lori Marquart Scotch tape dispenser
- Patti Hughes..... Pen and pad
- Russell Teeter Pen and pad

Back row left to right ...

- Paul Palmquest Pen and pad
- Bill Treadwell Writing pad

NAME TAG CHAIR POSITION IS OPEN

Give out nametags to members and Associates upon arrival at monthly meetings. Welcome and prepare temporary nametags to guests who attend the meetings.

IF you are interested in becoming the Name Tag Chair, please call Yomar (909)214-6990.

Monthly Calendar and Account Balance

I want to
REFRESH my mind
DELETE all my problems
UNDO all my mistakes
 and
SAVE the happy moments

OCTOBER 2015						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Your Computer Club donation is tax deductible.
 Donations are accepted though Paypal.

Donate



You do not need a Paypal account to donate through Paypal.

6	Board Meeting
13	Club Meeting
19	Windows 10 Workshop



Group Newsletter Sites



An International Association of Technology & Computer User Groups



August 2015 Cash Flow	
Beginning Bank	2,295.65
Membership Dues	195.00
Workshops	225.00
Total Income	\$2,715.65
Bank Charge	\$ 0.00
Promotion	0.00
Supplies	0.00
Other	80.31
Total Expenses	\$ 80.31
Ending Balance	\$2,635.34

Word Tips

By Rosemary Lloyd

How to Use PDF Reflow in Word 2013

Word 2013's **PDF Reflow** feature was designed with attention to heuristics, or the program's built-in ability to deal with tables, lists, headings, paragraphs, columns, and the like. PDF Reflow allows Word 2013 to make PDFs into editable Word documents.

By opening a PDF in Word 2013, you will essentially create a new Word document which retains an impressive amount of structure. This is a comparative feat for a word processing program since it means taking on more than just text.

That said, Microsoft Word is still not an absolute substitute for a full version of something like Adobe Acrobat.

With that, I am ready to wow my writer's group. If they want to collaborate using PDF, Word 2013 will allow me to do so.

By Cindy Grigg
Office Software Expert

<http://office.about.com/od/WebApps/ss/Gallery-Of-Features-In-Microsoft-Word-2013.htm#step11>



Excel Tips

By Yomar Cleary

Controlling the Behavior of the Mouse Wheel

If you have a computer mouse that has a wheel between its two buttons, you may know that Excel recognizes the wheel and allows you to use it for different purposes. The default behavior of the wheel is to scroll your worksheet up and down. You can modify how Excel reacts to moving the wheel by following these steps:

(1) Choose Options from the Tools menu. Excel displays the Options dialog box. (2) Make sure the General tab is selected (See Figure 1).



Figure 1. Options dialog box general tab

(3) Select the Zoom On Roll With IntelliMouse check box. (4) Click on OK.

Now when you use the mouse wheel, Excel zooms your worksheet in and out. If you decide you again want to use the wheel to scroll, simply repeat the steps but clear the check box.



Apple Tips

What Is iCloud?

Learn about the basic features of iCloud and what the service provides. This video link

<http://macmost.com/what-is-icloud.html>

is a good starting point for those asking the question” What is iCloud.? The video will tell you briefly about services like iCloud Drive, Contacts, Calendars, Note, Reminders, Mail and other features of Apple's iCloud service.

Using the iCloud Photo Library

The new Photos app for Mac allows you to store all of your photos on Apple's servers as part of their iCloud service. This makes your entire Photos library available on all of your Apple devices including Macs, iPads and iPhones. You can add, edit or delete photos on any device and see the changes on all of them. You can choose to store original photo files on a device, or have the device only use optimized versions of the photos. You can also view your Photo Library on iCloud.com. Here is the iCloud-Photo video:

<http://macmost.com/using-the-icloud-photo-library.html>



Helpline

The following members have generously offered to help you with your PC problems by phone or by email:

- | | |
|--------------------------|-----------------------------|
| Apple/Mac | Jack Williams |
| 909.866.8785 | jackkwilliams@earthlink.net |
| Windows Beginners | Yomar Cleary |
| 909.214.6990 | ycleary@charter.net |
| Microsoft Windows | Rosemary Lloyd |
| 909.547.7257 | Rosemary@bigbearcc.org |
| MS Outlook | Rosemary Lloyd |
| 909.547.7257 | Rosemary@bigbearcc.org |
| MS Excel | Yomar Cleary |
| 909.878.5622 | ycleary@charter.net |
| MS Publisher | Yomar Cleary |
| 909.214.6990 | ycleary@charter.net |
| Digital Photos | Barbara Moore |
| 909.585.7981 | barbmoorebbl@gmail.com |
| CD Burning | Rosemary Lloyd |
| 909.547.7257 | rosemary@bigbearcc.org |

The Computer Club provides training at the monthly meetings when there is no presenter. SIG groups are also available.

Persons with all levels of computer knowledge are welcome to attend the club's open meetings.

**Your First 2 visits are free!
Bring a friend.**

Annual Membership is \$25 and spouse \$5. All recurring membership dues are due in January.

**THE BEAR WANTS YOU TO
SHARE A TIP**

Send tips to Yomar Cleary –
ycleary@charter.net



Officers and Key Leaders

- | | |
|------------------------------|-----------------------------|
| President | Rosemary Lloyd |
| 909.547.7257 | rosemary@sugarloafpc.com |
| Vice President | Yomar Cleary |
| 909.214.6990 | ycleary@charter.net |
| Treasurer | Barbara Moore |
| 909.585.7981 | barbmoorebbl@gmail.com |
| Secretary | Sandi Ybarra |
| 909.585.8318 | sandiscabin@gmail.com |
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| 909.585.8714 | gmerino@charter.net |
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| Membership Chair | Barbara Moore |
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| 909.585.8318 | sandiscabin@gmail.com |
| Sunshine Chair | Ellyn Williams |
| 909.557.5055 | ellynwilliams@earthlink.net |
| Name Tags/Hospitality | Jolan Valo |
| 949.533.3605 | joj_k17@hotmail.com |

General Information and Membership



BIG BEAR COMPUTER CLUB, INC. Membership Application

New Renewal Update Information

Full Name _____

Mailing Address _____

City, State, Zip _____

Home Phone _(____)_____ Cell Phone_(____)_____

E-mail address _____

Adding Associates

For each Family Member (s) add \$5/year towards your dues.

1. Mail your application and a \$25 check for dues to:
BBCC Treasurer
PO Box 645
Big Bear City, CA 92314
OR
2. Bring your application and dues to a meeting
OR
3. PayPal [click here](#)

Membership Benefits

- Monthly Meeting presentation and demonstration of popular hardware and software
- RAM (Q&A) sessions
- Tech News and Virus Alerts
- Door prize drawings
- Bearly Bytes, our award-winning monthly newsletter emailed
- Website: bigbearcc.org
- Free Software Review
- Member Help Line
- Member E-mail Notifications
- Member-only Discounts
- Training workshops

**All this for only
\$25 per year!!**

For information and directions phone Rosemary Lloyd, President, at 909.584.9358

Bearly Bytes
Big Bear Computer Club Newsletter
PO Box 645
Big Bear City, CA 92314
909.878.5822



Big Bear Senior Center, 42651 Big Bear Blvd., Big Bear Lake, CA